



LOYOLA COLLEGE (AUTONOMOUS) CHENNAI – 600 034

B.Com. DEGREE EXAMINATION – COMMERCE

FIFTH SEMESTER – APRIL 2025



UCO 5504 – LOGISTICS AND SUPPLY CHAIN MANAGEMENT

Date: 06-05-2025

Dept. No.

Max. : 100 Marks

Time: 01:00 PM - 04:00 PM

SECTION A - K1 (CO1)

	Answer ALL the Questions(10 x 1 = 10)
1.	Answer the following
a)	Logistics
b)	Supply chain management
c)	customer service
d)	warehouse
e)	Transportation
2.	Fill in the blanks
a)	The word logistics is origin from the Greek word _____
b)	The _____ refers the connected network of individuals, organizations,resources activities and technologies involved in the manufacture and the sale of services.
c)	EOQ stands for _____
d)	Goods cannot be removed from the warehouse until the required taxes or duties are paid is known as _____
e)	_____ is considered as the visible event.

SECTION A - K2 (CO1)

	Answer ALL the Questions (10 x 1 = 10)
3.	Match the following
a)	Technology used in warehouse - Exporting
b)	Source - IOT
c)	Essential ingredient in market strategy - To get something from particular place
d)	Storage - Customer service
e)	Bill of lading - Warehouse receipt
4.	True or False
a)	Sourcing is the set of business process required to purchase goods and services.
b)	A warehouse is a place to store the inventory
c)	Customs Broker including hiring truck for local delivery
d)	A supply chain management oversees each touch of a company's product or service,from initial creation up to the final sale.
e)	Hub of Multiple Corridors is referred as the place where the mode of transport is changed to move forward the goods to next destination.

SECTION B - K3 (CO2)

	Answer any TWO of the following in 100 words each.(2 x 10 = 20)
5.	Explain the nature and importance of Logistics.
6.	What are the benefits of effective supply chain management?

7.	Illustrate the fundamental dimensions of customer service.
8.	What is warehouse? and Enumerate the principles of warehouse.
SECTION C – K4 (CO3)	
Answer any TWO of the following in 100 words each. (2 x 10 = 20)	
9.	Bring out the services provided by the 3PL and 4PL.
10.	Distinguish between logistics and supply chain management
11.	Elaborate the types of warehouses.
12.	Explain the Concepts and features, advantages of Multi model transport operation.
SECTION D – K5 (CO4)	
Answer any ONE of the following in 250 words (1 x 20 = 20)	
13.	Explain in detail about the objectives and role of logistics information system.
14.	What are supply chain relationships? Explain its kinds
SECTION E – K6 (CO5)	
Answer any ONE of the following in 250 words (1 x 20 = 20)	
15.	Analyze the development of warehouse resource.
16.	Evaluate briefly the relationship between shipper, the consignee and the public.

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